

# Save This Flyer!



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# It's Your Passport to Fun!

# Hello Traveler!

We're thrilled that you are interested in an Are We There Yet? tour! This pamphlet includes the most commonly requested information from our travelers. Hopefully, if you have a question about our tours you will be able to find the answer here. If not, give us a call or send us an email and we'll try to answer it for you. We look forward to seeing you on the road soon!

Yours in Tours,  
Dea Hoover, Owner, Are We There Yet?, LLC

## About Us

After 5 years in the tour business, Dea started Are We There Yet?, LLC in 2005. She combined her Wash U business degree & love of travel to create a special kind of tour company, focused on fun activities, unique venues & incredible service.

## Tour Directors

Travel with peace of mind that your tour director is also the owner. Dea and her husband Declan lead every overnight tour. On Vacation Day Trips with more than one coach Dea, Declan and even our office manager Maggie may have a coach!



## What's Included on Our Tours

All prices include transportation (even airfare!), overnight accommodations, admission to listed attractions and tours, included group meals & all tips and gratuities - even on cruises!

### Accommodations, Meals & Special Events

Dea plans tours the way she enjoys traveling - staying in the center of it all, like NYC's Time Square. We have included group meals at special locations like private homes in Natchez. The same is true with our special events & attractions - most require a group to attend.

### Special Requests and Meals

If you have special dietary concerns, let us know before the tour & we will work with you on a menu. We can also let hotels know in advance if you require a handicap room or other accommodations.

### Short Descriptions and Detailed Itineraries

In our catalog we have short tour descriptions to give you an overview of the tours. The detailed itinerary can be found online or can be mailed directly to you upon your request - we'll send it to you as soon as it's ready!

### Roommates

If you are looking for a roommate, let us know. We don't assign roommates, but if there are two people looking for roommates, we will put you in contact and encourage you to meet and decide if you are compatible.

## Single, Triple and Quad Travelers

When possible we offer single, triple and quad occupancy rates in addition to the standard double rate. Single rate is the cost of a private hotel room with no additional markup. Some hotels are unable to comply with triple and quad occupancy, while others may only have 2 double-sized beds or 1 king or queen bed per room.

## Reservations, Deposits and Refunds

When booking your tour, send in your reservation form, deposit, & trip cancellation/interruption insurance if desired. We thank our early bookers by assigning coach seating based upon date of deposit on overnight tours, and full payment on vacation day trips. Deposits typically are refundable until the final payment date. Some exceptions include river cruises which sell out a year ahead of time.

## Pre/Post Nights

Want more time in New York or to visit Paris while in Europe? We can make it happen! While you'll be on your own once you leave our itinerary, we can arrange everything from hotel rooms to a local guide.

## Pick-Up Locations

Typically we depart from St. Charles and South County. Groups such as bank clubs may have a different departure location. For your convenience we offer home pick-up for a small charge and a special hotel rate for overnight accommodations before or after the tour.

## Trip Cancellation and Interruption Insurance

We are pleased to offer trip cancellation and interruption insurance, protecting you from events that would make you miss the tour as well as interrupt the tour, such as medical issues or weather delays.

### Forms of Payment

On overnight tours we accept check, money orders and most major credit cards as payment. We provide a discount if paying by check/money order, as we avoid paying costly merchant credit card processing fees and pass the savings on to you. We request that you pay by check or money order on vacation days.

### How much walking is there?

We use a walking guide called the Sneaker Ranking to share the activity level on our tours. Ranking is based on the part of the tour with the highest level of activity.

### Sneaker Ranking

- 1= Easy pace, mostly ramps or less than flight of stairs
- 2=Moderate pace, 1 flights of stairs, few inclines
- 3=Steady pace, 1-2 flights of stairs, some inclines
- 4=Periods of intense pace, uneven terrain, steep incline
- 5= Periods of strenuous pace, rough terrain & conditions

Most vacation days are 1-2 sneakers & most overnights are 2-3. International tours range from 2-4. An example of a 5 sneaker tour would be an African Safari.

## Steps for taking a tour

Read about the tour in the catalog, online or request the daily itinerary from us.

Send deposit for overnight tour & payment for vacation day & trip insurance if desired.

Receive confirmation or invoice with pick up time and location listed.

On overnight tours, receive tour prep letter with daily itinerary & list of travelers.

Meet at the designated location & time. On overnight tours, we put a pink tag on your checked bag that will be delivered to your room by the hotel staff.

Take assigned seat based upon the order you signed up. Sign up early for best seats!

Enjoy the ride!